



STRATEGIC PLAN | 2025-2027

MISSION

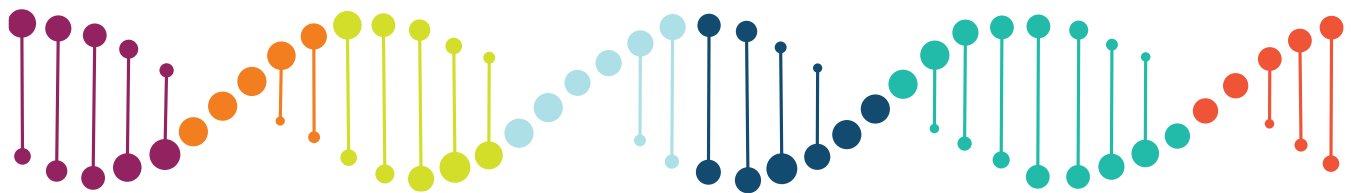
We make the power of knowledge, information, and discovery accessible to all people.

VISION

We help create a better world by fostering a more connected, informed, and engaged community.

VALUES

Inclusion • Responsiveness • Service • Innovation • Perpetual Learning • Collaboration • Responsibility



CONNECT



Focus:
Enhance access to resources and services

- Identify and reduce barriers for non-users and new residents
- Maximize existing assets to better meet patron needs
- Improve opportunities for professional development and growth

ENGAGE



Focus:
Cultivate opportunities for social connections

- Increase opportunities for people of varying abilities, ages, and backgrounds to build community
- Promote a sense of belonging and support for all
- Work at all levels to improve interdepartmental collaboration, trust, and support

INFORM



Focus:
Address the evolving information needs of the community

- Provide tools to help navigate the changing landscape of information and technology
- Raise awareness of resources, structures, and systems available to our community
- Improve communication to keep staff informed and aligned in their work